

# **TrackMole**

## **Frequently Asked Questions**

#### How can I use TrackMole?

It is easy. Just create a free account online at Trackmole.com or by using a Facebook, Amazon, or Google+ account. It takes less than an hour to log/enter/register the contents of an entire household. Once you sign up you significantly increase the chance of retrieving lost or stolen property if it is located by police, a business, or someone who turns it in.

### How do I find my serial number?

Most serial numbers are located on the back or side of items such as notepads, laptops and other electronic items. It is usually marked as "serial number" or "SN". Please make sure the number you enter is accessible on the outside and not password protected.

## Do I need to list my home address and telephone number on TrackMole?

No. The only information needed for your TrackMole account is your name and email address.

### What should I do if I find someone's property?

Run the serial number through TrackMole to see if there's a match indicating the item has been activated as lost or stolen. If there is a match, you will be able to send a message to the rightful owner so they can retrieve their property. If there is no match, you may decide to turn it in to local law enforcement.

### Are other cities participating in this program?

The cities participating in this program include Renton, Tukwila, Federal Way and Auburn.

#### Where can I get more information?

For more information, visit TrackMole.com.